Online Gift Vouchers (F-GIF)

Function	Online Gift Vouchers
Date	September 2017
Author	Gareth Gorman
Version	Version 1.0
Status	Working

Version	Date	Summary of changes	Author
1.0	September 2017	Created	Gareth Gorman

Table of contents

 Introduction
 Customer Facing Front End Purchasing Online Gift Vouchers Redeeming Online Gift Vouchers
 Commerce Admin Managing Online Gift Vouchers Managing Issued Gift Vouchers
 Confirmation of sign-off
 Appendix #1 - Purchasing a Gift Voucher
 Appendix #2 - Example Gift Voucher

1. Introduction

Online gift vouchers provides customers with the facility to purchase online gift vouchers for their friends or family. These are are electronic only with no physical card produced and can be redeemed at the checkout using a unique code which would have been provided to the recipient when they received the voucher by email.

Out of Scope

This functional specification is for the Commerce platform only. Integrations with 3rd party systems such as warehouses are out of scope and will be documented separately as part of the implementation specification phase.

2. Customer Facing Front End

F-GIF01.0	Purchasing Online Gift Vouchers
	Gift vouchers can be purchased through the website just like any other product.
F-GIF01.1	The Commerce system will allow customers to purchase Gift Vouchers by requesting the following information (see appendix #1) Gift voucher amount (Predefined) Recipient Email Recipient Name Message (limited to 230 characters) From Send date - defaulted to today (the day which the voucher is to be sent)
F-GIF01.2	The Commerce system will allow customers to preview the Gift Voucher
F-GIF01.3	On successful purchase of the online gift voucher, the Commerce system will email the recipient with detail of the voucher which will include (see appendix #2) Gift message Value Unique code to redeem voucher
F-GIF01.4	The system will email the Gift Voucher on the requested send date

F-GIF02.0	Redeeming Online Gift Vouchers
	Recipients of online gift vouchers can redeem their gift vouchers at the payment method step of the checkout process
F-GIF02.1	The Commerce system will allow online gift vouchers to be redeemed at the payment method step of the checkout
F-GIF02.2	The Commerce system will allow the customer to enter the unique code of one or many Online Gift Voucher(s)
F-GIF02.3	On entering a correct unique code the Commerce system will display the amount of credit available for that voucher
F-GIF02.4	The Commerce system will allow customers to enter the amount of credit they wish to redeem

F-GIF02.5	If there is an outstanding balance then the system will request extra payment
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3. Commerce Admin

F-GIF03.0	
	Managing Online Gift Vouchers
	Gift vouchers are managed through the catalogue within Admin.
F-GIF03.1	The Admin system will allow authorised users to create a gift voucher as a product within the catalogue
F-GIF03.2	The Admin system will allow authorised users to create gift vouchers amounts as product variants within the catalogue

F-GIF04.0	Managing Issued Gift Vouchers Issued gift vouchers can be viewed and managed within Admin
F-GIF04.1	 The Admin system will allow authorised users to view a list of online gift vouchers issued with the following information: Code Code Channel Amount Amount Available Email Expiry Date Active

F-GIF04.2	The Admin system will allow authorised users to view the following details of each online gift voucher Order id Package id Order status Code Initial Amount Amount Available Name Email Sender Active (Y/N) Expiry date Message
F-GIF04.3	The admin system will allow authorised users to amend the following details for each online gift voucher: • Name • Email • Sender • Active (Y/N) • Expiry Date • Message
F-GIF04.4	The system will allow authorised users to refund the online gift voucher up to the original amount of the gift voucher
F-GIF04.5	The system will allow authorised users to send the online gift voucher by email
F-GIF04.6	The system will allow authorised users to view the history of the each online gift voucher with the following information: Transaction date/time Gross amount Order Number

F-GIF04.7	The system will allow authorised users to search for online gift vouchers by: Code Channel Order id Start/End date
F-GIF04.8	 The system will allow authorised users to view the following statistic for online gift vouchers: Global statistics Available Total Number issued Displayed statistics (from search results) Available Total Number Issued

4. Confirmation of sign-off

Name:	
Position:	

I confirm I have received this functional specification and give my authorisation to proceed with the development.

Signed: _____

Date: _____

Appendix #1 - Purchasing a Gift Voucher

AMOUNT:

1922		12292	888
£5	£10	£15	£20
£25	£30	£35	£40
£45	£50	£60	£70
£80	£90	£100	£110
£120	£130	£140	£150
£200			

RECIPIENT EMAIL:

RECIPIENT NAME :

MESSAGE:

250 characters left

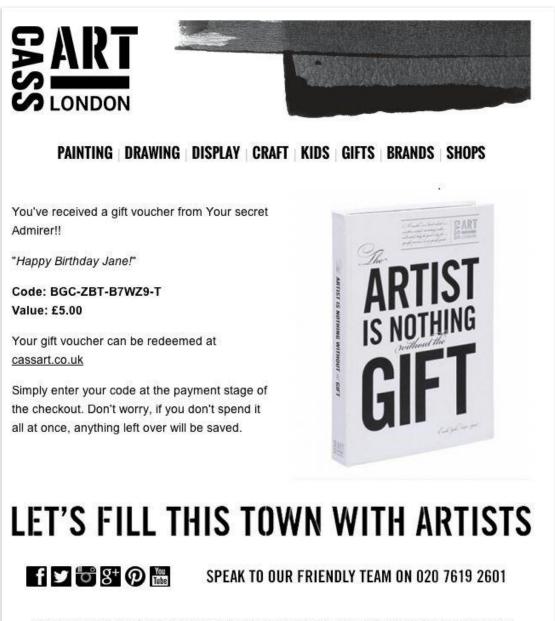
FROM :

SEND DATE:



See a preview

Appendix #2 - Example Gift Voucher



Art-line Limited t/a Cass Art is a limited company in England and Wales, Registration number: 01799472 Registered office: 66-67 Colebrooke Row, Isington, London, N1 8AB.

Recipient's Gift Voucher Email